

Terms and Conditions

For special terms and conditions relating to the COVID-19 pandemic, please see below:

At Putt Putt Mermaid Beach the health and safety of all guests and team members is a priority. View their [COVID-Safe Plan](#).



AMGF will take all reasonable measures to keep everyone safe and will follow the Qld Government's advice implementing any mandatory requirements at the time of the event. We encourage all participants to visit [Queensland Health prior](#) to their visit.

All team members, patrons and visitors to Putt Putt Mermaid Beach are required to sign in via the [QLD Check In App](#), if you are unable to use this system please alert a team member who will assist you.

Refunds or exchanges will be offered for the following circumstances:

- A ticket holder is required to self-isolate or quarantine (and the event falls within the isolation/quarantine period) due to:
 - being a confirmed case of COVID-19; or
 - having close contact with a confirmed case of COVID-19; or
 - living in or having been in a hot spot within 14 days
- A ticket holder has COVID-19 symptoms, has been tested for COVID-19 and is awaiting test results (and the tournament falls within the period of awaiting test results).
- The government has enforced border restrictions preventing travel to QLD.
- The tournament is cancelled due to a Covid-19 outbreak.

AMGF reserves the right to deny exchanges or refunds based on the following circumstances:

- A ticket holder is well and does not wish to attend the tournament due to fears of exposure to COVID19; or
- A ticket holder is unwell and does not attend the tournament (other than due to COVID-19 illness or symptoms); or
- A ticket holder is from a group at a higher risk of COVID-19; or
- A ticket holder attends the tournament and subsequently leaves part way through due to feeling unwell.

Any refund requests must be made in writing and sent by email to ausminigolf@gmail.com, unless the event is cancelled due to a Covid outbreak then refunds will be issued by AMGF.